

# Teamcare and BEWELL A guide to the Pilots





### Promote the upskilling and reskilling of the European health workforce.

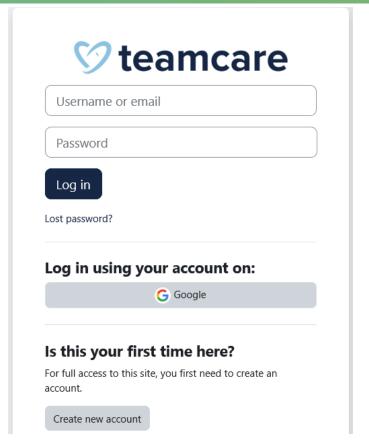
The BeWell project addresses the need to prepare the health and care workforce for green and digital solutions introduced in the European health and care systems, to ensure they can respond to current and future challenges.





## How to register for the Online courses through Teamcare

Use the link: <a href="https://community.projectteamcare">https://community.projectteamcare</a>
<a href="https://community.projectteamcare">.eu/login/index.php</a>









### Hi, Efstathia! 👏

# Micro-credentials to certify your training achievements Earn micro-credentials aligned with European standards to certify your skills. The Integrated Platform supports career growth with stackable, portable qualifications that enhance employability and lifelong learning.

### Welcome to the **TEAMCARE Integrated Platform**

A digital innovation space for interprofessional training and collaboration in healthcare and social care.

The *Integrated Platform* is designed to enhance the training and continuous professional development of healthcare and social care professionals, with a strong focus on transversal, digital, and interprofessional skills. Built upon the **Community-Based Interprofessional Teams (CBIT) EU Curriculum**—developed within the TEAMCARE project—and drawing on the *Communities of Inquiry* (Col) framework, the platform offers openaccess content, collaborative tools, and structured learning pathways. It serves as a dynamic environment for knowledge sharing, professional exchange, and the development of effective multidisciplinary teams.

Join our **community** and explore how the Integrated Platform can support your **professional growth** in the healthcare and social care sectors.









Home Dashboard My courses FAQs Contact





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### TEAMCARE e-learning materi...

Closed-Loop Communication ...

B1 - To apply Closed-Loop Co...

Introduction to Closed-Loop...

The main characteristics of C...

Reflective Prompts in Closed ...

Analytical task: a case study ...

Closed Loop Communication...

Cultural sensitivity

C9-C10 Strategies for effective ...

Foundations of Cultural Sens...

### **TEAMCARE** e-learning materials

Course

Participants

Competencies

More v



### **TEAMCARE e-learning materials - WELCOME**

Collapse all

This course includes e-learning materials developed as part of the TEAMCARE project, designed to address specific learning outcomes of the TEAMCARE Curriculum.

Please follow the instructions provided for each learning outcome to make the most of this e-learning experience.

**NOTE:** The training materials will remain freely accessible for three years following the conclusion of the TEAMCARE project.









### **BeWell e-learning SkillsCourses**

The TEAMCARE and BeWell projects share overlapping themes and objectives, particularly in fostering sustainable, fair, and resilient healthcare ecosystems. BeWell contributes to the transformation of healthcare across Europe by promoting the adoption of green and digital solutions, especially in response to the pressures and challenges highlighted by the COVID-19 pandemic.

To support specific TEAMCARE learning outcomes, several BeWell online courses have been identified as particularly relevant and valuable for learners, offering insights into innovative approaches and sectoral cooperation in European healthcare.

Below, you can find the links to the e-learning courses offered by the BeWell project, considered particularly relevant for TEAMCARE.



BeWell Digital Skills (9 courses)



BeWell Green Skills (1 course)



BeWell Digital Next Generation Green and Digital Skills (1 course)







### BeWell Digital Skills (9 courses)

Empower your digital journey with 12 versatile courses designed to enhance your skills.

- Clinical Databases. This course, the first in a three-part series on Big Data & Analytics for the health workforce, aims to enhance medical professionals' skills in clinical databases, data extraction, and digital analysis to improve routine medical tasks and support data-driven decision-making.
- Increase Office and Google suite knowledge. This 6-module course aims to develop the knowledge and skills of health and care workers in Microsoft Office and Google Suite packages to use these tools in their daily work, through numerous practical exercises.
- General Data Protection Regulation (GDPR). Explore the principles of the GDPR in healthcare, including data
  management, patient rights, secure data exchange, and the role of the Data Protection Officer. Case studies
  highlight best practices and consequences of non-compliance to enhance understanding of health data protection.



### How to register



Use the link: https://bewell-project.eu/

### **SkillsCourses**

bewell-project.eu



COURSES BY PROJECT - ALL COURSES MY ACCOUNT

### **BeWell e-learning courses**

Elevate Your Expertise with Courses in Green and Digital Skills and Receive a BeWell Certificate

BeWell is dedicated to enhancing the skills of the health and care workforce in Europe through innovative online courses



### **Digital Skills**

Empower your digital journey with 12 versatile courses designed to enhance your skills.

EXPLORE DIGITAL SKILLS COURSES NOW



### **Green Skills**

Get ready for a sustainable future with our 4 focused Green Skills courses.

FIND GREEN SKILLS COURSES HERE



### **Next-Generation Green and Digital** Skills

Step into the future of healthcare with 9 innovative courses combining cutting-edge digital tools and sustainable practices.

DISCOVER NEXT-GEN SKILLS COURSES



Use the link:
<a href="https://skillscourses.eu/">https://skillscourses.eu/</a>
<a href="mailto:my-account/">my-account/</a>

### **Register HERE**

My Account			
MY COURSES FIND MC	ORE COURSES		
Username or Email *			
Password *			ar.
□ Remember Me  Lost your password?			<b>%</b> Login
			Д
Courses Project	ts Privacy	Choose the language of your choice	Register Log in
		your choice	<ul><li>Arabic</li><li>Armenian</li></ul>



### **BeWell e-learning courses**

Elevate Your Expertise with Courses in Three Key Categories and Receive a BeWell Certificate

BeWell is dedicated to enhancing the skills of the health and care workforce in Europe through innovative online courses



### **Digital Skills**

Empower your digital journey with 12 versatile courses designed to enhance your skills.

**EXPLORE DIGITAL SKILLS COURSES NOW** 



### **Green Skills**

Get ready for a sustainable future with our 5 focused Green Skills courses.

FIND GREEN SKILLS COURSES HERE



### **Emerging Occupations**

Prepare for new career opportunities with our New and Emerging Occupations courses, launching 01.03.2025.

WHILE YOU WAIT: EXPLORE ALL COURSES

EXPLORE ALL COURSES

### BeWell.

### **BEWELL COURSES**



BEWELL DIGITAL SKILLS

Telehealth: televisiting, telemonitoring and other applications

**START** 



**Main Page** 

EWELL BEWELL DIGITAL SKILLS

Problem-solving and Digital Tools

START

Explore all BeWell courses



BEWELL DIGITAL SKILLS

General Data Protection Regulation (GDPR)

START



### **Main Page**

### **FAQ**

- ► Who can enrol in courses?
- ► Are the courses available in multiple languages?
- ► How do I obtain a certificate?
- ► Where can I find my certificate?
- ► Can I change the name on my certificate?
- Where can I access the courses I have started?
- ► How is my prior learning taken into account?
- ► Where can I take a self-assessment test?
- ► Where can I find out more about the project?
- I am having issues, who do I contact?



### How to start a course



### Choose the **BeWell Course**

### All courses are provided in:

- EN
- GR
- **GER**
- NOR
- BG
- RO



Back to BeWell



#### **Increase Office and Google** suite knowledge

This 6-module course aims to develop the knowledge and skills of health and care workers in Microsoft Office and Google Suite packages to use these tools in their daily work, through numerous practical exercises.

TAKE COURSE IN ENGLISH

Course in other languages:





#### **Problem Solving** and Digital Tools

This module equips participants with essential problem-solving and digital team working skills for modern professional environments, especially healthcare. Participants will learn methodologies like Design Thinking, stakeholder analysis, and project management tools, vital for creating effective, lasting solutions.

TAKE COURSE IN ENGLISH

Course in other languages:





#### **General Data Protection** Regulation (GDPR)

Explore the principles of the GDPR in healthcare, including data management, patient rights, secure data exchange. and the role of the Data Protection Officer. Case studies highlight best practices and consequences of noncompliance to enhance understanding of health data protection.

TAKE COURSE IN ENGLISH

Course in other languages:











### Choose the BeWell Course

### All courses are provided in:

- EN
- GR
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- IT
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- FR





Green Skills for Frontline Nurses and Allied Healthcare Professionals

The course aims to provide an introduction to the EU policy context of planetary health, what planetary health encompasses, and delve deeper into planetary health education and interdisciplinary collaboration

TAKE COURSE IN ENGLISH

Course in other languages:





#### Pollution and Health

Explore the environmental impact of hospital pharmaceutical waste and discover effective mitigation strategies. This course delves into how urban health, healthy buildings, and next-generation hospital design reduce risks such as pollution and noise, promoting well-being, sustainability, and patient-centred healthcare innovation.

TAKE COURSE IN ENGLISH

Course in other languages:



Back to BeWell



#### Health System and Environmental Health

The course "Implement Sustainable Development Goals in the Health Sector" explores the integration of SDGs with the One-Health approach.

Explore the interconnections between environmental health, sustainability, and planetary health.

Understand the impact of environmental contaminants and sustainable practices on health.

TAKE COURSE IN ENGLISH

Course in other languages:





### Choose the BeWell Course

### All courses are provided in:

- EN
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- NOR
- BG
- IT
- RO
- FR

### Next-Generation Digital and Green Skills



#### NEW

### **Digital Care Coordinator**

The "Digital Care Coordination" course aims to teach healthcare professionals in matters related to the management and rationalization of patient care, effective communication, treatment coordination, access to resources, enhancing patient health outcomes and in the quality of care in all health services.

TAKE COURSE IN ENGLISH

Course in other languages:





#### NE

#### Developing Resilience for Health Operators

This course focuses on developing resilience for health operators, covering topics like stress management, critical thinking and communication to enhance personal well-being and professional performance in the healthcare system.

TAKE COURSE IN ENGLISH

Course in other languages:



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#### NEW

### **Digital Patient Education**

This course provides an overview of digital patient education, a modern approach that utilizes technology to enhance patient learning and engagement. Unlike traditional methods, it offers interactive, accessible, and personalized content through digital platforms such as apps, videos, and online resources. This shift improves health literacy, self-management, and overall patient outcomes.

TAKE COURSE IN ENGLISH

Course in other languages:



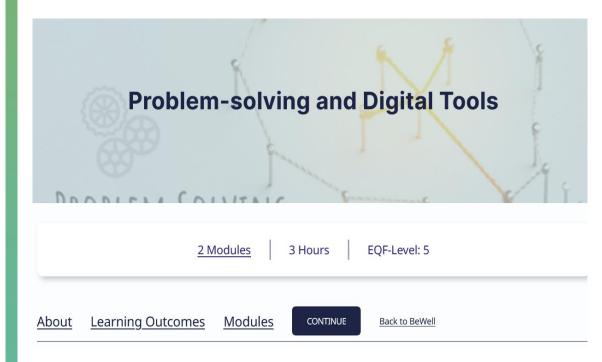


### Taking a course



### Taking a BeWell Course

- About the Course
- Learning Outcomes
- Modules
- Details about the Certificate
- Assessment
- Languages available



### While in the Course

bewell-project.eu

2 of 10 lessons completed (20%)

<u>Learning Outcomes</u>

Modules

CONTINUE

Back to BeWell

challenges in healthcare. Participants will explore practical solutions like real-time monitoring, automation, and improved communication to enhance patient care, efficiency, and outcomes, with a focus on real-world applications.

### **LESSONS**

- / Introduction >
- 1. The structure of the problem-solving methodology
- 2. Practical Case Study: Improving Bedridden Patient Care with Digital Solutions
- ✓ References



### While in the Course

### Introduction

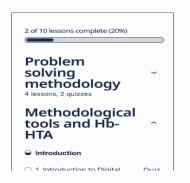
### **Module Duration: 3 Hours**

#### Introduction

This module focuses on key methodologies and tools for digital team working and problem-solving in modern professional environments, particularly healthcare. With the rise of digital transformation and the impact of the COVID-19 pandemic, workspaces are no longer confined to physical locations or specific devices. We explore how cloud platforms enable asynchronous collaboration and how Design Thinking, a nonlinear, iterative process, can be applied to solve complex and unfamiliar problems. You'll also learn effective brainstorming techniques to foster creativity and collaboration in generating innovative solutions.

A critical part of this module is stakeholder and needs analysis, which helps identify key stakeholders and assess their requirements to create well-rounded solutions. The module covers methodological tools such as project time scheduling, the PDCA (Plan-Do-Check-Act) cycle, and the 5W and 2H method, which guide efficient project management and problem-solving.

Finally, we delve into the hospital-based Health Technology Assessment (HB-HTA), a tool for evaluating new

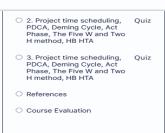


#### PROBLEM-SOLVING AND DIGITAL TOOLS

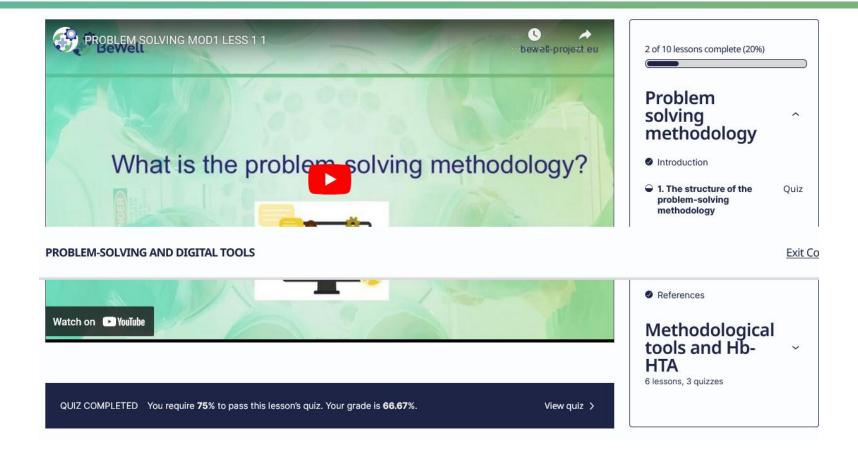
#### Exit Cours

#### Learning Outcomes

- Competence:
  - Understands the potential of stakeholder input as problem solving contributions
  - Is able to use problem solving tools and tactics to reach conclusions
- Knowledge:
  - Knows the benefits of a convergent phase during brainstorming sessions
  - Be aware of the "quality" of the service perceived by the stakeholders
  - Knows the key characteristics of the Hb-HTA (Hospital-based Health Technology Assessment)
  - Has a basic understanding of the Miro platform
  - Has the ability to use new tools with the problem-solving approach
- · Skills:
  - o Performs a stakeholder and needs analysis in order to understand the context
  - Be able to find an innovative solution to better manage the daily work activities
  - Uses solution matrices as an analytical tool
  - o Can apply the principle of problem-solving to the new tool adopted by the organization









**■ TELEHEALTH: TELEVISITING, TELEMONITORING AND OTHER APPLICATIONS** 

### 2. H-W Technologies Quiz

Your Grade: 50%

You require 75% to pass this quiz. Your grade is 50%.

**Restart Quiz** 



### **Finalising a Course**

HEALTH SYSTEM AND ENVIRONMENTAL HEALTH

Exit Course

### **Course Evaluation**

Please share your feedback with us so we can further improve our courses. If you would like to receive a certificate, please fill in the evaluation questionnaire at the link below.

www.pleasegiveusfeedback.com

I have given feedback

\* Required — Mark all the tasks as complete to finish the lesson

Implement
Sustainable
Development
Goals in Health
Sector:
opportunities
and case







### Certification



### What will you gain from your participation

### The BeWell Certificate of Completion



### **Certificate Addendum**

- the training programme
- the level of qualification
- content and results gained
- contents of the training programme
- Micro-credentials of the training programme
- Information about BeWell
- Authorization



### Certification

After finalising a **course** and sending the **feedback (short survey)** to the BeWell team you will be granted a Certificate of Completion.

The Certificate will be published with the Name provided during the Registration. <u>It is recommended</u> to use your valid credentials (Name and Surname).

The Certificate will be sent automatically once you have successfully finalised a course and the survey.

A Certificate Addendum will be sent to your registered email containing information about :

- The training programme
- Level of qualification
- Content and results gained
- contents of the training programme

- micro-credentials of the training programme
- BeWell
- Authorisation



# Thank you for participating in the BeWell Pilot



### Thank you!

Contact us:

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